

Is Timber Sound really made with real wood?

Yes! The veneer of the planks is REAL WOOD. The veneer is added to an engineered core to create what some would call acoustic magic.

What size is are the planks?

Product	Thickness	Width	Length
8 ft pack	3/4"	5 7/8"	96″
Varied Length pack	3/4" 3/4"	5 7/8" 5 7/8"	24" 48"
	3/4"	5 7/8"	72"

How many planks come in a box?

The 8ft plank boxes have eight planks totaling about 32 sq/ft per carton. The varied length plank boxes have a mixture of 2', 4', 6' sections totaling about 32 sq/ft.

Where can I buy Timber Sound planks?

Timber Sound planks are sold exclusively at timbersound.com. We currently do not have any brick-and-mortar store fronts.

Where can I use Timber Sound Planks?

Timber Sound planks are versatile and can be installed on walls, ceilings, and may be oriented horizontally or vertically to suit your preference. They make a great addition to any space in your home adding the beauty of real wood plus sound quality improvement. Consider Timber Sound for the home office, nursery, bedroom, media room, kitchen, stairwells, dining room... basically everywhere.

FREQUENTLY ASKED QUESTIONS



Can these planks be installed on a ceiling?

Yes! Your ceiling will look great with Timber Sound Planks. Installation instruction can be found HERE.

Can the planks be used as an exterior design solution?

These planks are made for indoor use. The patented SP Core Technology results in dimensional stability (significantly less expansion and twisting or bowing compared to solid wood planks). Timber Sound may be used in transitional spaces such as entry areas or 3-season porches with seasonal variation of temperatures and humidity.

Can I clean my Timber Sound Planks?

Yes! You can easily wipe the planks with a soft rag and mild cleaning solution or water.

Can Timber Sound Planks be installed in my bathroom?

Yes, but not in wet areas such as showers, back splashes, or behind toilets.

Can Timber Sound planks be used as flooring?

These planks are made for wall and ceiling application and should not be used as flooring.

Can I cut Timber Sound Planks?

Yes! You can cut Timber Sound Planks! These planks are easy to cut and even easier on the eyes. Make sure to plan for your planks, measure twice, and cut once.

Do all the planks look exactly the same?

No, the planks will not be identical since wood has some variation in wood grain patterns.

FREQUENTLY ASKED QUESTIONS



Can I order samples?

Yes, order your samples here https://timbersound.com/product-category/samples/

Can I request custom sizes or finishes

Timber Sound planks cannot be custom ordered at this time. To keep lead times down we offer a limited variety of colors and one size of plank.

How much is shipping?

Shipping is calculated based on location the product is being shipped to and the speed that you choose to maintain your project's timeline.

What is acclimation and why is it important?

Acclimation is conditioning the wood planks to the moisture content of the environment that they will be installed in. It is important to acclimate the planks for 72 hours in the room you intend on installing them.

Can I hang things on it?

You can hang items on it, but you need to make sure that any nails or screws are going to be long enough to go through the planks AND drywall into the wall stud for a secure anchor point. Timber Sound Planks are not designed to be weight bearing. Also keep in mind that any holes drilled into the planks will not be easily hidden if you decide to move the wall hanging.

Can I refinish, or paint my planks?

No. Due to the need of the micro perforations to be open and clear you should not refinish or paint Timber Sound Planks. Doing so will remove the acoustic function of the planks.